



IMPORTANCE OF SMART CITY STANDARDS & KPI ANALYTICS





ISO 37122

ISO 22320

Presented By-









ASTRIKOS CONSULTING

ICT | SMART CITY | SMART INDUSTRY

ISO/IEC 21823-1:2019

ISO/IEC 20000-1:2011 ISO/IEC 27001-1:2013 ISO 9001:2015

We specialise in the areas of Technology (ICT/IoT) Consulting, Implementation of Technological applicability to Public/Enterprise Policy. Areas of focus are ICT, Smart Healthcare Next Generation Data Centres, Smart Cities, Smart Infrastructure, Smart Industries and Smart Analytics.

Astrikos Consulting provide advisory and implementation efforts to industries on migration/ implementation of Industrial Automation, Industry 5.0 and IIoT by means of cognitive intelligence and data science product lines.



Let's Get Started

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Our Footprints in Smart City

Smart Cities

Namchi Smart City (Sikkim)

Belagavi Smart City

Aligarh Smart City

PCMC Smart City - Pune

Gangtok Smart City

Smart Industrial Parks

JPS Plastics and Packaging (WIP)

Britannia Industries (WIP)



AGENDA



- Global Standards Essential References
- ❖ Global Smart City Framework
- ❖ India's Mission POLICIES/GUIDELINES
- Public Policy Gap Analysis and Scorecard
- ❖ Balanced Score Card Application & Illustration
- ❖ How to measure performance KPI Management
- Role of City Command and Control Center in Measuring performance and Building Action Plans
- ♦ How **Astrikos S!aP** Addresses the needs Cognus & C2RMS
- ❖ Importance of Putting the Cognitive Intelligence in to Action





Global Standards – Essential References

WCCD CERTIFICATION LEVELS

WCCD certification levels are based on the number of indicators reported by the city. The WCCD offers a wide range of certification levels.

ISO 37120

ISO 37120







ON CITY DATA





ON CITY DATA

SILVER

ISO 37120



WORLD COUNCI ON CITY DATA

GOLD



ON CITY DATA

ASPIRATIONAL 30-45 Core Indicators

BRONZE 46-59 Indicators 46 Core +

0-13 Supporting

60-75 Indicators 46 Core + 14-29 Supporting

76-90 Indicators 46 Core + 30-44 Supporting

PLATINUM 91-100 Indicators

ISO 37120

45-54 Supporting



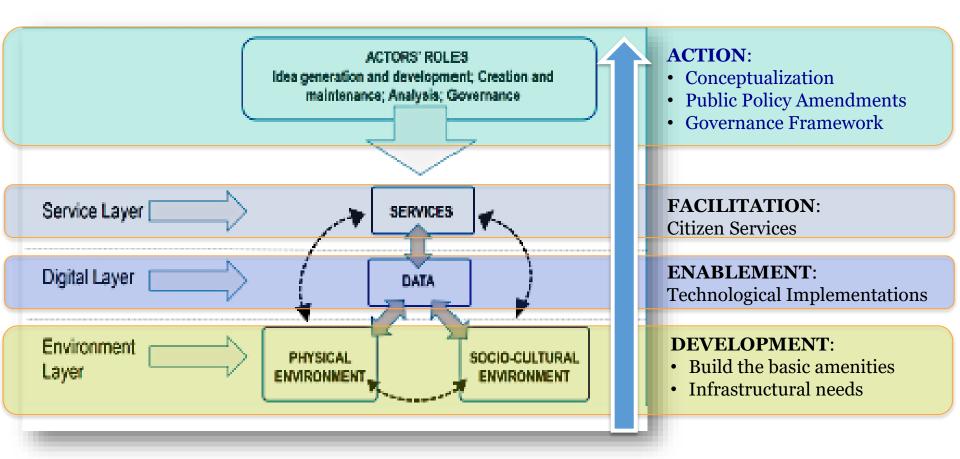
WORLD COUNCIL



- ISO 37122:2019 | Sustainable cities and communities — Indicators for smart cities
- ISO 37120:2018 | Sustainable cities and communities — Indicators for city services and quality of life
- ISO 22320:2018 | Security And **Resilience** — **Emergency Management** — Guidelines For Incident **Management and Response** Mechanism

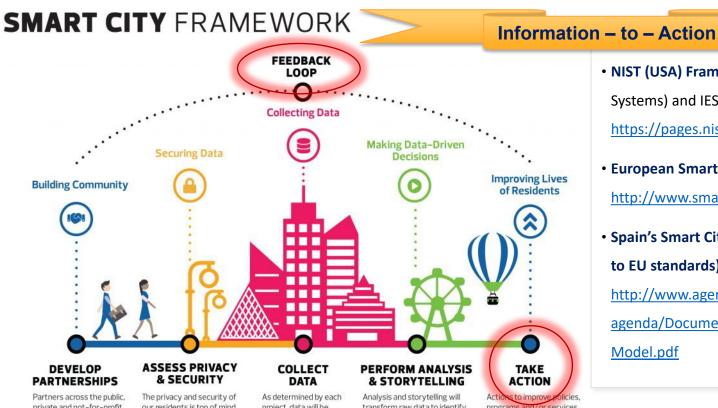
GLOBAL SMART CITY FRAMEWORK (GSCF)







GSCF - KNOWN FRAMEWORKS & MODELS



- NIST (USA) Frameworks CPS (Cyber-Physical Systems) and IES (IoT Enabled Smart City) https://pages.nist.gov/smartcitiesarchitecture
- European Smart City Model http://www.smart-cities.eu/model.html
- Spain's Smart City Model (matured compared to EU standards) -

http://www.agendadigital.gob.es/digitalagenda/Documents/Spanish-Smart-Cities-Model.pdf

private and not-for-profit sectors and residents will join together.

our residents is top of mind. Data is securely managed between partners.

project, data will be gathered and secured. transform raw data to identify changes to policies, programs and/or services.

will impact the quality of life of residents.

GSCF - KNOWN FRAMEWORK MODELS



Performance Measurement Metrics



BALANCE SCORECARD APPROACH



INDIA'S MISSION

GUIDELINES - POLICIES - MODELS - MEASURES



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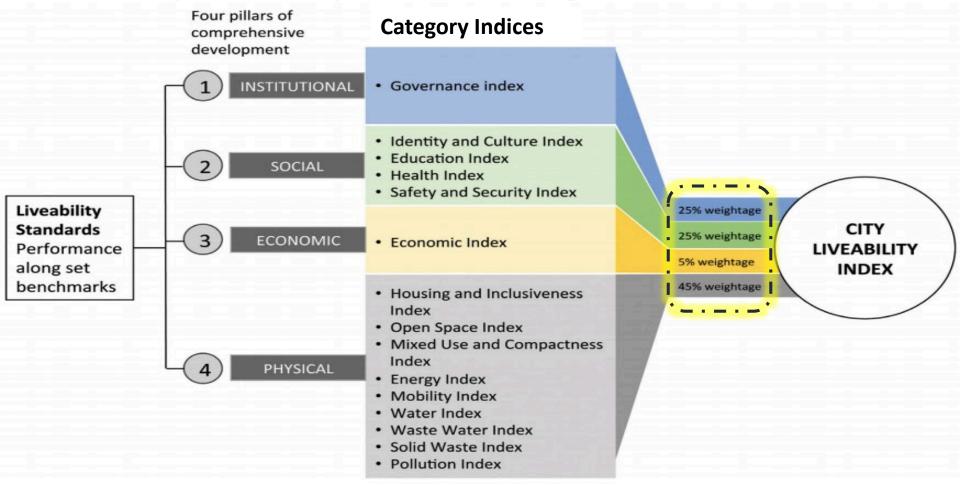


SMART CITY MISSION GUIDELINES

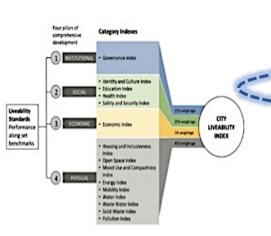
- MoHUA Guidelines What should be the part of Smart Cities?
- MoHUA Guidelines ICT Enablement in Smart Cities
- MoHUA Guidelines Citizen's Data Privacy and Cyber Security in Smart Cities
- Responsibilities of Stakeholders
- Generic Guidelines:
- http://smartcities.gov.in/content/innerpage/guidelines.php
- Data Privacy and Cyber Security:
- http://smartcities.gov.in/upload/oms/5821b621a862dCyber_
 Securitypdf.pdf

Smart City Livability Index – Weighted KPIs





Cardinal Lapse...!!!



Governance

- Percentage of services integrated through Command Centre (Supporting)
- Extent of cost recovery (O&M) in water supply services (Core)
- Average delay in grievance redressal (Core)

Identity and Culture

Number of cultural/sports events bosted by city authority (Supporting)

Health

Average response time in case of health emergencies (Supporting)

Power Supply

- Average length of electrical interruptions per customer per year (Supporting)
- Average number of electrical interruptions per customer per year (Core)

Safety and Security

- Number of streets, public places, junctions covered through surveillance systems (Core)
- Transport-related fatality per lakh population (Supporting)

Water Supply

- Quality of water supplied (Core)
- Level of non-revenue water NRW (Core)
- Per capita supply of water (Core)

BUT, ARE WE REALLY IMPLEMENTING THOSE ??





Covid wake-up call: Health infrastructure only 1 per cent of Smart City projects

5-6 minutes

Lesson Learnt

Written by Karishma Mehrotra, Harikishan Sharma I New Delhi I Updated: May 25, 2020 7:23:38 am



Of the 17 hotspots that are also smart cities, Delhi has spent the most on health-related projects (Express Photo by Prashant Nadkar)

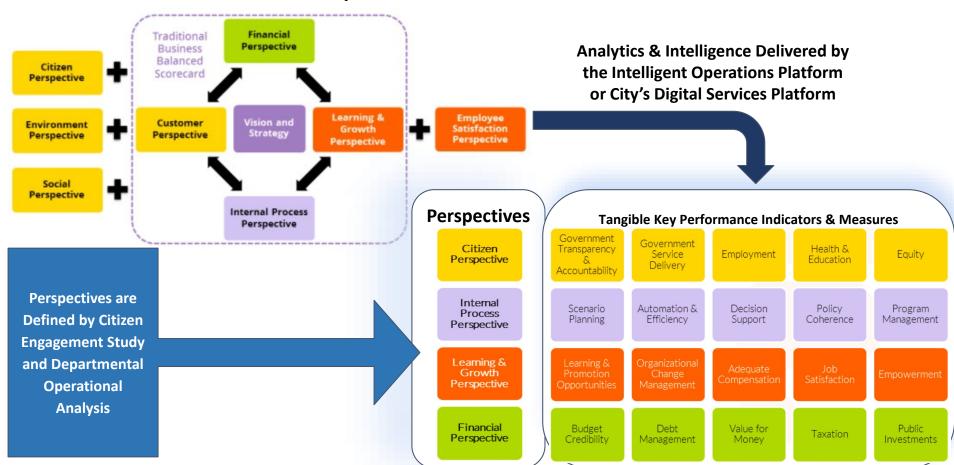
As urban centres struggle to put down the outbreak of Covid-19, creation of health infrastructure seems to be very low priority in projects for 100 cities being developed as smart cities under a central government scheme.

A scrutiny of publicly available data of projects taken up under the Smart City Mission reveals that only 69 of 5,861 projects were for health infrastructure and capacity building — this works out to a little over 1 per cent of total projects selected since 2015.

Measuring Performance – Methodology



Balanced Scorecard Framework for Policy Guidelines





RELEVANCE & GLOBAL STANDARDS









COGNUS

Certified Platform

ISO 37122:2019

Sustainable Cities & Communities - Indicators for Smart Cities

ISO 37120:2018

Sustainable Cities & Communities - Indicators for City Services & Quality of LIfe



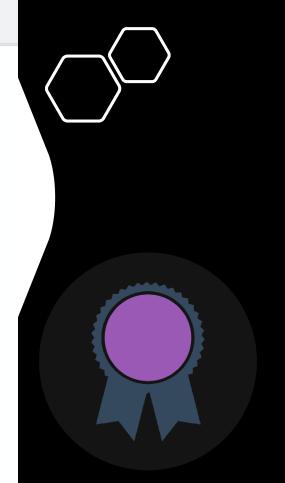
C₂RMS

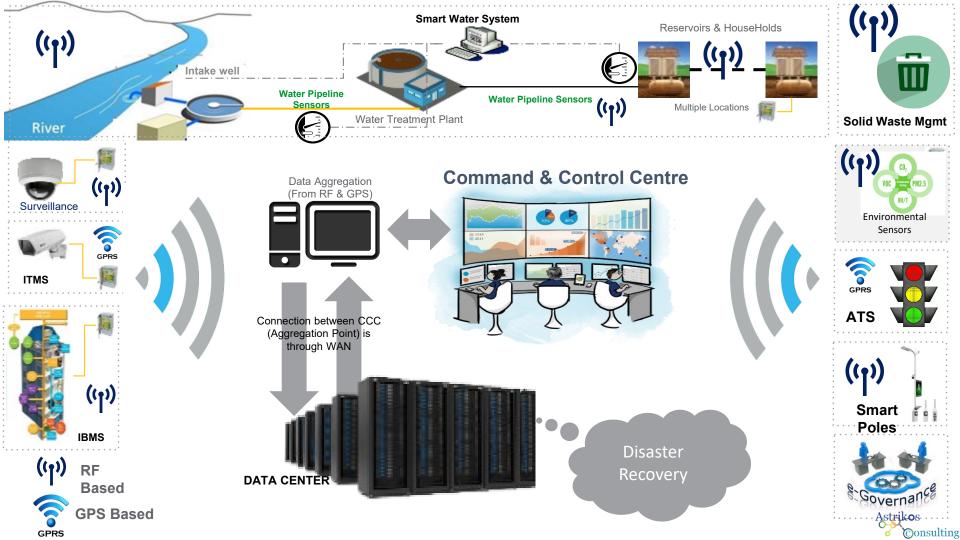
Certified Platform

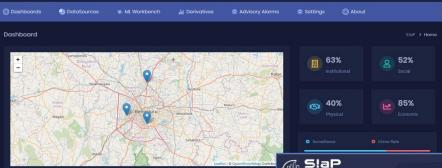
ISO 22320:2019

Security & Resilience - Energency Management - Guidelines for Incident Management & Response Mechanism

MORE DETAILS: https://Astrikos.Ai









Personalized Dashboard & KPIs – Smart City

Analytics on Livability Indices:

History and trends

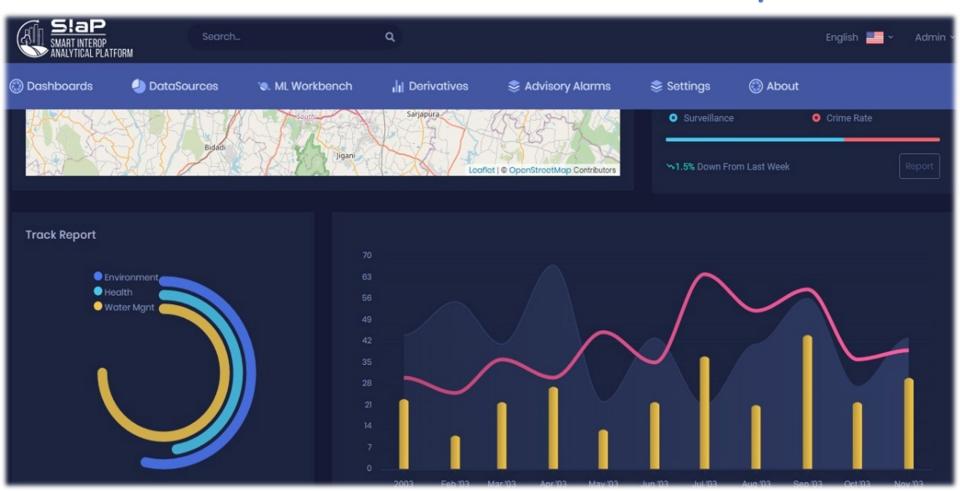
SlaP

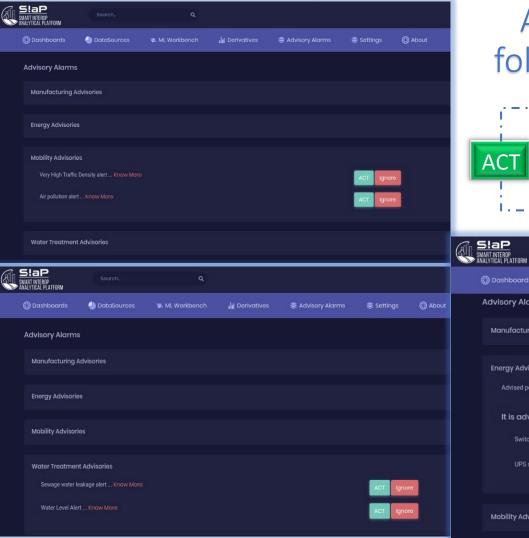
- Insights with "cause-effect analysis"
- Prediction based on heterogenous data sources
 - Including subparameters
- Prescription advisory— "how to plan and act to do better?"



Personalized Dashboard & KPIs – Smart City







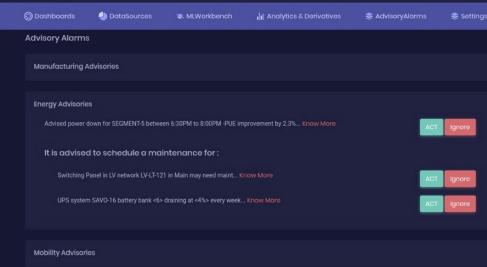
Advisory Alarms followed by Actions



Raise work order for Asset Maintenance Management

Raise workflow for Business Process Management

Create a policy for device/equipment Control







AVEVA Wonderware UOC Integration – C2RMS

140

Recovered

Fatalities



1.740

2,910

Results Awaiting (B2)

Total Negative Cases (B3)



Recovered

140

Fatalities

(32%)

Action Oriented System with Advisories & Workflows

Task Management

Task Name

Assigne to

Law & Order **Health Authority**

Help Desk

Conduct Door to door screening activity

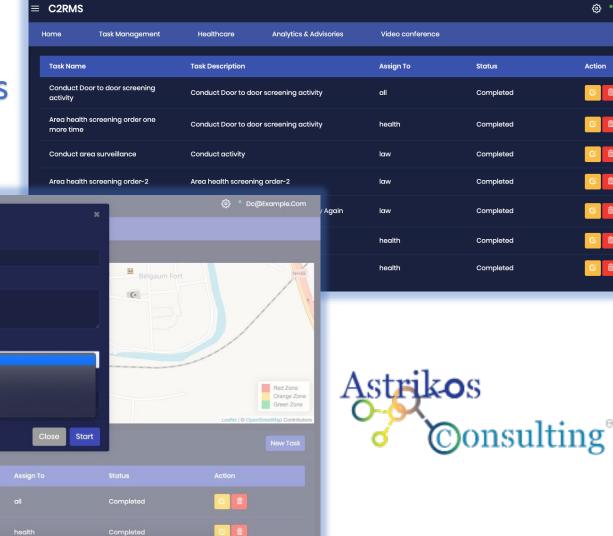
Food & Grocery

Task Description

≡ C2RMS

TASK MANAGEMENT

Area health screening order one



Action





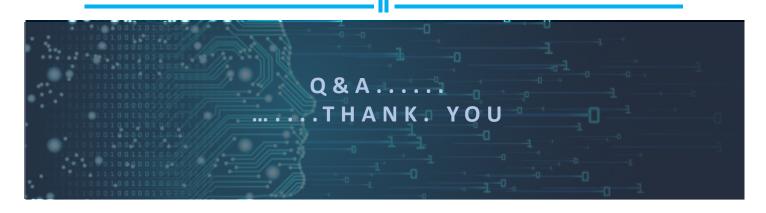
CERTIFIED BY ADCAI (INDIA'S LARGEST THINK TANK ON TECHNOLOGY)



C2MCRS - CORONAVIRUS CRISIS MANAGEMENT
CONTROL & REPORTING SYSTEM







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